



PROJECT **ACCESS** NOW

IMPACT SNAPSHOT

Calendar Year 2025

Project Access NOW (PANOW) was founded in 2007 to fill gaps in the healthcare system and provide a “safety net to the safety net.” We have continually adapted to changes in the healthcare landscape, focusing on connecting individuals to care and resources and advocating for systemic solutions.

Our Mission

Our mission is to create equitable access to whole person care and social services, and to advocate for systemic change.

Project Access NOW maintains a network of community resources and partners to connect individuals to the support they need to get and stay healthy. This work has involved facilitating donated care, assisting with health insurance enrollment, providing premium assistance, and addressing social determinants of health in community settings.

Individual donations are incredibly powerful for Project Access NOW. Your support helps us build a healthier, more equitable future for all in our community. Thank you!

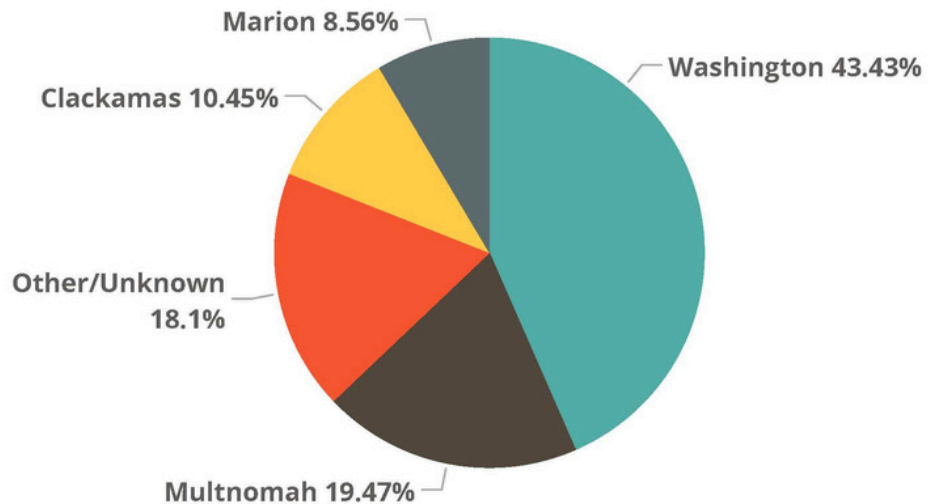
www.projectaccessnow.org/donate



INSURANCE ENROLLMENT AND PAYMENT SUPPORT PROGRAM

This program, open to the public and partners, assists community members with enrollment in the Oregon Health Plan, federal Marketplace plans, and others - as well as support understanding how to use benefits, scheduling appointments, navigating billing processes and accessing financial assistance programs.

NAVIGATIONS BY COUNTY



CLIENT TESTIMONY

“After being diagnosed with a brain tumor, during the pandemic [and] having to quit my job as an essential worker, [I faced] a long recovery after a craniotomy. I did not receive unemployment or the weekly Federal checks. I struggled immensely. Project Access NOW paid for my premiums which offered me critical financial assistance...for the entire year. This year, they are helping me cover my premiums prior to my going on Medicare in the fall. I will be having another surgery next week and will miss work...I have routine brain scans. The Premium Assistance and financial assistance...has lifted a world of financial burden off of me. So grateful.”

PAYMENT SUPPORT (ALL PLANS)

This program pays Marketplace insurance premiums for eligible community members to help make private insurance more affordable and avoid coverage gaps.

\$478,216

Cost of Services

2,589

Total Payments

INSURANCE ENROLLMENT AND PAYMENT SUPPORT PROGRAM

INSURANCE ENROLLMENT (ALL KINDS)

2,227

Total Applicants

12,599

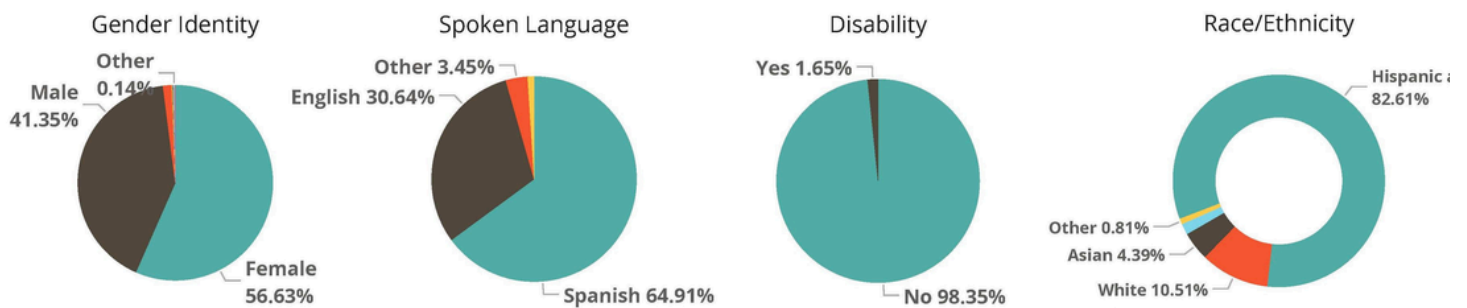
Total Navigations

1,447

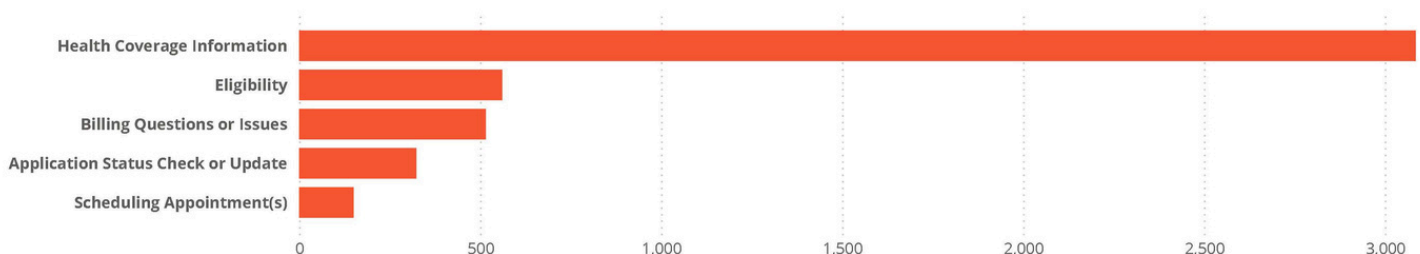
Total Applications

CLIENT TESTIMONY

“For many years, I have been blessed with the Project Access program. They have been so wonderful to us. All care providers that have been taking care of us along these many years have been a blessing in our life. I was even able to have my husband apply and he [was] blessed with the service as well. We are nothing but grateful for... everything this program has done for both of us. Thank you so very much for taking care of the people. Thank you so very much, thank you from the bottom of my heart.”



NAVIGATION TYPES REQUESTED



COMMUNITY ASSISTANCE PROGRAM (CAP)

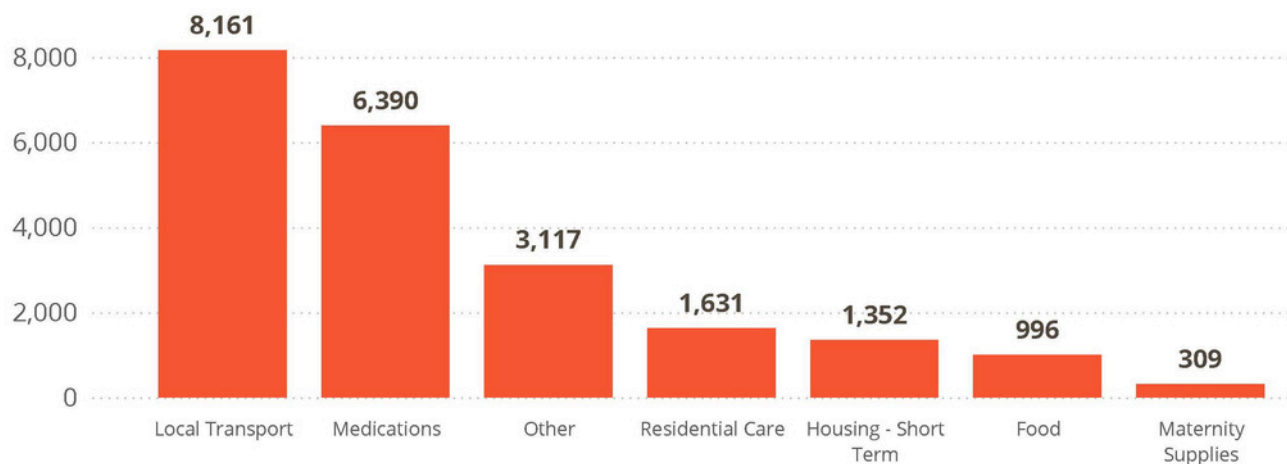
SAFE HOSPITAL DISCHARGE

The program supports social workers and assists individuals in successfully transitioning from hospital stays back home and maintaining stability.

\$2,894,870

VALUE OF SERVICES

AVOIDED HOSPITAL DAYS BY SERVICE TYPE



CLIENT STORY

“The client did not have access to clean water on his property, due to the expense of having it delivered. They started radiation treatment in July and good hygiene was considered essential for treatment. Through PANOW's support, the client gained access to clean water to bath in to support recovery and treatment. No other community agencies would support with this need, and Project Access NOW was the last resort.”

-PANOW Staff Member Submission

COMMUNITY ASSISTANCE PROGRAM (CAP)

FLEX SERVICES

We manage funds on behalf of our Coordinated Care Organization (CCO) partners to provide direct support for needs like transit, meal delivery, and short-term housing.

6,713 REQUESTS COMPLETED

CLIENT STORY

“A client needed rental assistance to maintain stable housing and ensure a safe environment for recovery. This rental support provided another month of housing stability, allowing her to focus on a full recovery while undergoing ongoing oncology treatment for breast cancer. After recovering from her mastectomy and completing radiation therapy, she plans to return to work. PANOW helped facilitate a secure discharge and ensured the client’s living situation is safe, allowing her to continue receiving the necessary treatment and care.”

-PANOW Staff Member Submission

HEALTH RELATED SOCIAL NEEDS (HRSN)

As part of Oregon's 2022-27 Medicaid Waiver, a new Health Related Social Needs benefit was added to the Oregon Health Plan for eligible individuals. The benefit includes rental and utility assistance, climate devices, and nutrition support. PANOW's Community Assistance Program is partnering with the state and regional CCOs to deliver this benefit to OHP members in need.

\$6,914,440

TOTAL VALUE OF HRSN PAYMENTS MADE



PROJECT **ACCESS** NOW



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